

POWER PLATFORM

THE POWER OF GOVERNANCE



**Enabling Adoption
in a Low-code World**

Hi there, I'm Michael 🙌

👨‍👧‍👦 Father of daughters + two bonus kids 👧 👧

🏕️ Outdoor Guy

🎲 Boardgame Geek

👻 Halloween enthusiast

🏆 MVP Biz Apps MVP



Focus on the fun topics:

- Governance
- Administration
- Security



The Power of Governance – An epos in four acts

Welcome and Introduction

- Act 1 – The wild wild west
- Act 2 – The foundation of Governance
- Act 3 – The Power of Alignment
- Act 4 – Governance and Adoption – Hand in Hand

Q&A

How they say it is:

The Power Platform Orchestra



Act 1 – The wild wild west

Every orchestra needs a common understanding of what they're doing:



Every orchestra needs guidance and alignment:



Act 1 – The wild wild west

Challenge #1 – Unmanaged chaos

- Power Platform comes without any governance
- Wildspread of applications, data sprawl, uncontrolled creation, everything is unplanned and ad-hoc, frustrated users
- Like an orchestra and everyone plays what and how they like

Challenge #2 – The simplicity trap

- It's so easy, everyone can do it, if you know Excel functions, you can develop a Power App
- No common strategy, unclear terms of usage, no training, everyone tries on their own
- Like an orchestra and each musician is figuring out how to play a song on their own

Act 2 – The foundation of governance

„In order to keep our organizational data safe, we need to block users from certain functionalities, restrict functions and prohibit possibilities.“

Act 2 – The foundation of governance

- Definition: What actually is governance?

“IT governance involves the strategic alignment of technology tools and infrastructure with organizational structures, leadership, and processes to support and achieve business goals.”

The tech part

Tenant settings, environments, DLPs, security roles, etc.



The organizational part

Processes, strategies, goals, culture, etc.



Act 2 – The foundation of governance



Act 3 – The Power of Alignment



„In order to keep our organizational data safe, we need to block users from certain functionalities, restrict functions and prohibit possibilities.“

“[We use tech] to support and achieve business goals”

- We engineer the tech in order to enable the organizational parts.
- We install guidelines to help us live our work culture.
- We install guard rails to help us reach our strategic goals.

Act 3 – The Power of Alignment



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Guidelines and guard rails builds trust and a feeling of security. User who feel safe, are free to experiment, learn and thrive.



When we don't work to please the technical process, tech is supporting our work, thus creating sense and meaning.

Act 3 – The Power of Alignment



Act 3 – The Power of Alignment



Tenant settings

Processes

Environments

Training

DLPs

Support

Security roles & groups

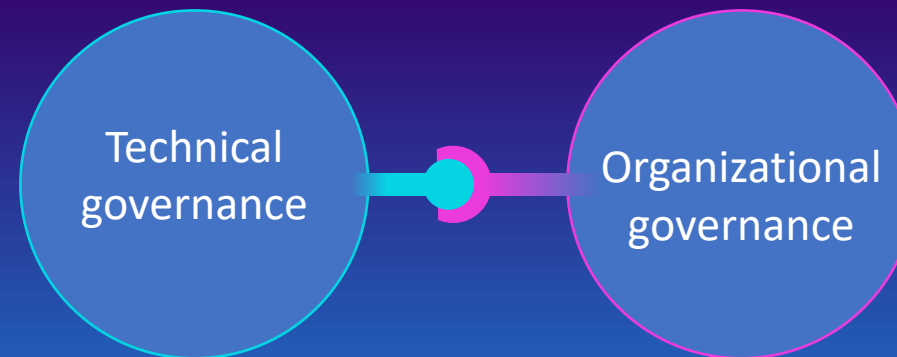
Responsibility

CoE Starter Kit

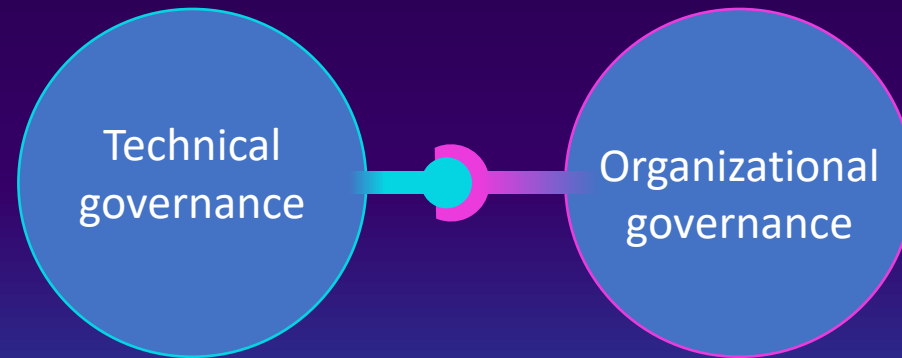
Community

Monitoring

Communication



Act 4 – Governance and Adoption – Hand in Hand



When focusing only on tech...

- No one wants to use it
- Inflexible
- No business value

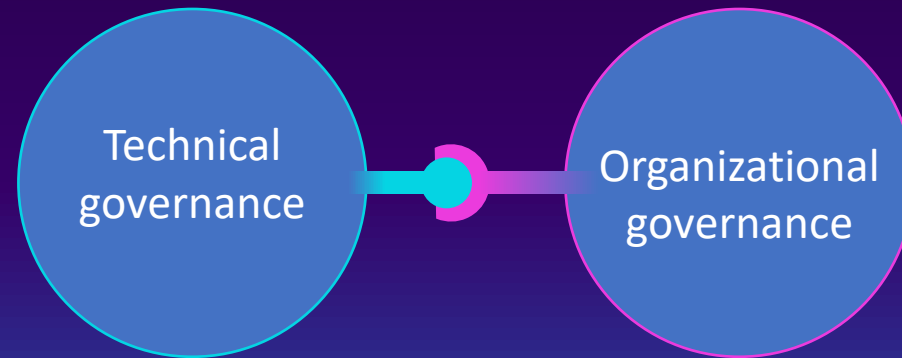
Often identical and „easy“ to implement

When focusing only on organizational parts...

- Uncontrolled chaos
- Data leakage
- Shadow IT

Individual and complex, essentially not reproducible

Act 4 – Governance and Adoption – Hand in Hand



When focusing on both...



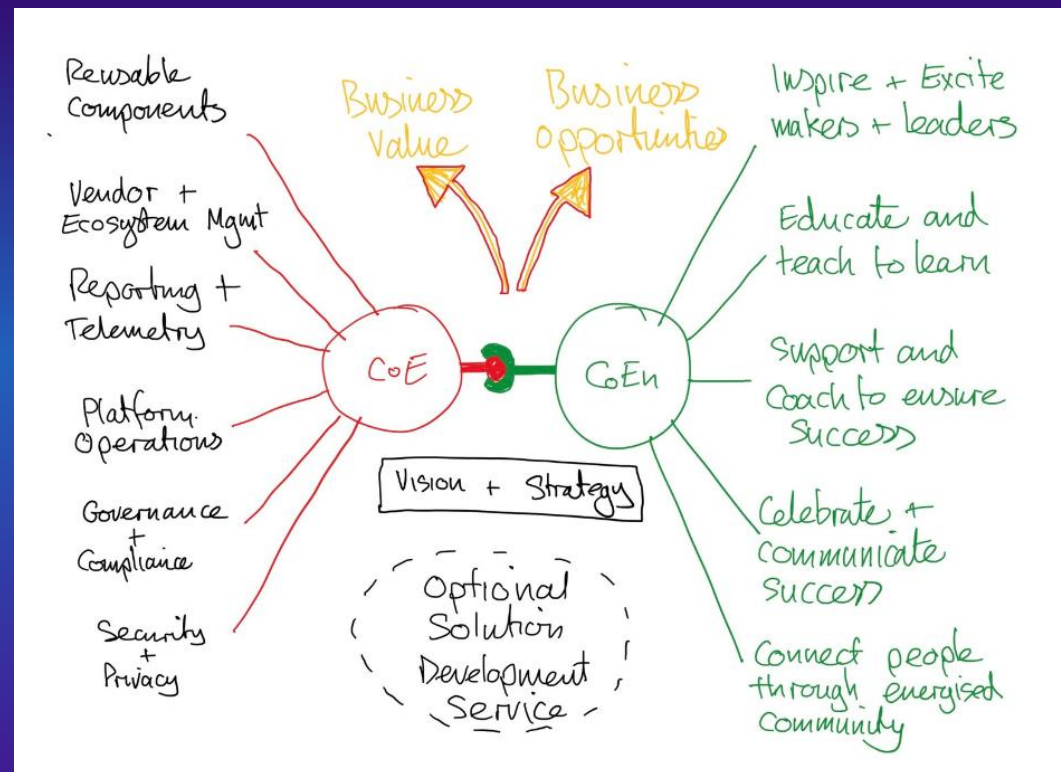
But wait, there's more...

Act 4 – Governance and Adoption – Hand in Hand

When you learn the is a CoE and a CoEn 🧠

CoE = Center of Excellence

CoEn = Center of Enablement



Outro

When thinking about Power Platform Adoption
and Governance...

Who is it for?

Tech

People

